

**Subject:** calls for service  
**From:** "Carrasco, Jesus" <JCarras@lasd.org>  
**Date:** 7/23/18, 12:05 PM  
**To:** "Kearney, Kevin" <kkearney@cityofbradbury.org>

Here you go, the below defines each type of call.

ROUTINE INCIDENT - (R)

Routine incidents are of a nonpriority nature that do not require a priority response from the field unit(s). These types of incidents go directly to the assigned unit(s). Routine calls are not voiced by SCC.

PRIORITY INCIDENT - (P)

Priority incidents are those that require an immediate response, but not a code three response. As these incidents are sent, they are received directly by the MDT and a duplicate received at SCC to be voiced.

EMERGENCY INCIDENT - (E)

Emergency incidents are anything requiring a code three response. As these incidents are dispatched, they will instantly be sent to the MDT and a duplicate to SCC to be voiced. As SCC voices the incident, they will automatically ask for an ETA Code 3. The SCC Dispatcher should only dispatch an incident as emergency if it is to be a Code 3 response.

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image001.png



image002.png



- [Attachments-84/Part 1.1.2](#)
- [Attachments-84/image001.png](#)
- [Attachments-84/image002.png](#)